Checklist of questions for an older adult calling in at random

Did someone recommend that you call me?

Name

Address & Contact information

Date of Birth

Reason why you called me today of all days. What triggered that decision?

Are you a victim of elder abuse?

What type?

Besides speaking with me now, have you spoken with any other agencies such as law enforcement or social services?

If law enforcement, did they take a report?

Who is the abuser?

How long have you known this person?

Where did you meet?

If this abuser is not family - tell me what you know about him/her from what the abuser has said

For financial exploitation victims - I then move on to:

What is it that has been stolen from you? Money?

In what form? Checks, cash?

Jewelry? Do you have photos of any items that you believe have been stolen?

Over what period of time did the theft occur?

Where do you believe that the theft occurred?

Did you owe any money to the suspect?

Did you ever sign any agreements or documents with the suspect?

Have you confronted the suspect over the taken items?

How has this abuse impacted you emotionally and health wise?

Have you shared this information with anyone else besides any professional agency such as law enforcement or social services?

Do you have a professional adviser such as an accountant or a lawyer?

Are you comfortable with me talking to your professional adviser about what has happened to you?

Have you spoken to your doctor about what has happened?

Does your immediate family know about the abuse?

Are you involved in any faith/church in your community?

What is it that you think I can do to help your situation?